SUPPLIER / PRODUCT EVALUATION FORM

The purpose of this evaluation form is to rate a supplier's performance. Completion of this form will aid the Procurement & Warehousing Services Department in determining the quality of goods and/or services purchased for the District. Your input will be used in the evaluation of future bids or proposals submitted by this supplier. Please return completed evaluation form to:

Procurement & Warehousing Services Department
Technology and Support Services Center
7720 West Oakland Park Boulevard, Sunrise, Florida 33351
For assistance with this form, please contact (754) 321-05__ or
E-mail to: _____@browardschools.com

SECTION 1 – SUPPLIER EVALUATION

Supplier Company Name: Progressive Waste Solutions, Inc.
Supplier Contact: James Bowen, District Manager
Contact Telephone: 412-600-5978

Bid No.: 12-039T **Purchase Order No.:** N/A

What was the product / service? Refuse service

1. How do you rate the supplier in the following areas?

	1 Poor	2 Fair	3 Good	4 Very Good	5 Excellent
Overall Customer Service	☐	☐	☑	☐	☐
Delivery as Scheduled or Promised	☐	☐	☑	☐	☐

2. How satisfied are you with the supplier?

1 Not Satisfied	2 Somewhat Satisfied	3 Satisfied	4 Very Satisfied
☐	☐	☑	☐

3. Will you use them again? Yes ☑ No ☐

SECTION 2 – PRODUCT / SERVICE EVALUATION

4. How do you rate their product / service?

	1 Poor	2 Fair	3 Good	4 Very Good	5 Excellent
Compliance with Specifications	☐	☐	☑	☐	☐
Quality as Compared to Similar Products/Services	☐	☐	☑	☐	☐
Price as Compared to Similar Products/Services	☐	☐	☑	☐	☐

5. Would you purchase this product or use this vendor again?

1 Very Unlikely	2 Unlikely	3 Probably	4 Definitely
☐	☐	☑	☐

***If not, please explain why in comments.**

SECTION 3 – END-USER INPUT

Please share any additional information regarding this supplier or the product / service provided. If this supplier's performance is unsatisfactory, please tell us why. You may attach an additional sheet if necessary.

***Comments:** This evaluation represents the time frame from 9/10/14 thru 1/30/15. During this time, Progressive Waste improved communication, service, and community relations. The newly appointed District Manager for Progressive was instrumental in this positive change.

Evaluation Form Completed By:

Name / Title: Patrick Pierre / Clerk Spec IV
School / Department: Environmental Conservation/ Utility Management Department
Contact Telephone: 754-321-4759
Participant's Signature: _____ **Date:** 1/30/15